

MALTA CONFORMITY ASSESSMENT LTD. CONFIDENTIALITY AND IMPARTIALITY COMMITMENT

Malta Conformity Assessment Ltd.;

To treat equal, objective, impartially and by adhering to the principles of confidentiality, all persons/organizations requesting service regardless of their geographical locations, sizes and associations or entities where they are members in all circumstances,

To provide service reliable and based on objective data ensuring that any commercial, financial and other types of pressure applied to the persons taking tasks in all mechanisms of conformity assessment activities,

To take necessary measures by analyzing potential conflicts of interest so as to ensure complete compliance with impartiality, objectivity, independency and confidentiality principles; and in line with applied legislation, national and international standards, accreditation and notification rules to ensure through procedures that the personnel involved in conformity assessment activities should not be assigned to decision taking mechanisms,

Not to put positive or negative pressure on the personnel (internal and external) taking a part in the conformity assessments and to stop the conformity assessment process when a situation to affect their impartiality and independency are identified,

To avoid any action that may damage the reputation of the persons/organizations served,

To ensure property rights of the served clients are protected,

To ensure the protection of confidential information that are obtained in conformity assessment services, except to the authorities responsible for notified bodies, competent authorities in the Member States, the EU Commission, Accreditation Bodies or required by law,

To provide required resources to carry out all conformity assessment activities with competent personnel and to secure independency, objectivity, impartiality, integrity and confidentiality principles,

To take all responsibility of the services carried out within the framework of its accreditation and, notification,

Not to engage in any activity that would conflict with the independence of decisions and assessments regarding its activities, that MCA;

- Is not the designer, manufacturer, supplier, installer, commercial purchaser/user, owner, consultant or maintainer of the products evaluated for compliance, nor the owner, authorized representative and partner of these parties,
- Is not directly related to the products subject to conformity assessment and other products (such as a competitor brand or manufacturer) in competition with the products.

MEHMET IŞIKLAR

9.03.2022

General Manager